

Appendix 1 Write off cases

Type of Debt (reference no.)	Name and address	Amount £	Year	Comments
Sales Ledger Customer Code: 051139	Mr D Ashford	7,150	2022	Homeless Prevention Loan due to impending mortgage repossession
Summary	Mr D was provided with a Homeless Prevention Loan as he was due to be repossessed for mortgage arrears. A loan of £7,500 was granted and an agreement made that Mr D would pay the loan back at the rate of £50 per month. Payments were forthcoming and a total of £350 was paid off the loan, with the last payment being made on 21 st July 2022. It was then discovered that Mr D had moved address and the forwarding address was unknown. As a result of recent action by LWE (London Warrant Enforcement) on behalf of SBC, Mr D's address has been found, and he was contacted by LWE. Mr D is now 72 years old and has had major heart surgery, following a heart attack, and continues to be a very unwell man. He is no longer able to work due to his poor health. With the help of his son Mr D has been paying off a Council Tax debt with SBC which is now cleared. Mr D is very unhappy that SBC are chasing this further debt and feels stressed and unable to pay. His son is unable to help him further. Mr D has a limited income of State Pension and a small occupational pension. He receives Council Tax support from SBC. He has a high level of debt with other entities and is paying those debts off at a rate of £1 per month on each debt. Can consideration please be given to writing this debt off, given Mr D's age, poor health and much reduced income.			
Total Sundry Debt	£7,150.00			

Type of Debt (reference no.)	Name and address	Amount £	Year 2018	Comments
Sales Ledger Customer Code: 036914	Church Group Staines	INV290196 - £669.20 INV290678 - £283.14 INV293506 - £720.00 INV293767 - £925 INV294486 - £777.40 INV295767 - £388.70 Total: £3,763.44	June July August Sept Oct Nov	The church group did not make payment for a number of invoices, and have a large debt left on the account.
Summary	A church group rented Staines Community Centre on a Sunday morning and were very poor at paying. At the time the officers involved chased for payment including into 2019. Key officers involved in the bookings have now left and we are unable to ascertain as to why bookings were not ended sooner. Officers have then been back at other points in the following few years to try and collect the debt but with no success. As the case is now bordering on 7 years since the debt occurred it no longer becomes collectable after 7 years.			
Total Sundry Debt	£3,763.44			